

Glen C. Bernstein

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Summary

Mr. Bernstein is a highly technical, hands-on, leader in the field of custom software consulting, specializing in enterprise-scale systems integration, web enablement, and content infrastructure. With over 15 years of experience and over 10 years of experience as a Systems Architect, along with exposure to many different industries, he is uniquely qualified to assist most any client. His technical skills are second-to-none, having a working knowledge of numerous Operating Systems, Programming Languages, Applications (CRM, ERP, etc.), Databases, and other technologies. This extensive background allows him to have one of the fastest learning curves of new technologies and environments. Finally, Mr. Bernstein's interpersonal skills are excellent, allowing him to interact at with levels of client personnel – from executives to technicians.

Experience

9/1996 – Present

Interflow Systems Consulting, Inc., Acworth, GA

As both the CEO and CTO of Interflow, Mr. Bernstein is responsible for providing clients with IT solutions to solve their strategic business needs along with performing internal functions for Interflow, such as staffing and technology decisions. Key clients and projects included (projects of less than 2 month in duration excluded for brevity):

4/2002 – 7/2002

• ***Internal Project, Atlanta, GA - USA, Systems Architect***

Provided architectural guidance and technical leadership & direction for the design and implementation of the integration between TeamSite and MediaBin to provide Digital Asset Management features to TeamSite's content management infrastructure. Specific deliverables included Architecture and Design documents, modifications to Templating, Workflow, Content Deployment, Data Deployment, MediaBin Integration, and customized User Interfaces.

This project involved MediaBin, TeamSite, Solaris, Windows, Oracle, SQL Server

5/2002 – 6/2002

• ***John Deere, Moline, IL, Systems Architect***

Provided architectural guidance and technical leadership & direction for the implementation of customized MediaBin interfaces for digital asset input and cataloging as well as digital asset printing and delivery. These systems involved workflow and interaction with legacy billing systems. Specific deliverables included Workflow, Content Deployment, Data Deployment, Reporting, and Application Architecture.

This project involved MediaBin, Windows, SQL Server

11/2001 – 4/2002

• ***BlueCross/BlueShield Association, Chicago, IL - USA, Systems Architect***

Provided architectural guidance and technical leadership & direction for:

- Upgrade of a customize installation of TeamSite integrated with WebSphere from version 4.5 to version 5.0 with planning for the 5.5 upgrade to follow.
- Design and Development of document-level security for the WebSphere based website. This included modifications to the TeamSite, IIS, WebSphere, DB/2, and SiteMinder implementations

Specific deliverables included Templating, Workflow, Content Deployment, Data Deployment, WebSphere Integration, SiteMinder Integration, Content Architecture, and Application Architecture.

This project involved IIS, WebSphere, SiteMinder, TeamSite, Windows 2000, DB/2

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Experience, cont.

(Continued)

9/2001 – 10/2001

Interflow Systems Consulting, Inc., Acworth, GA

- ***IBM Global Services, Frankfurt, DE, Systems Architect***

Provided architectural guidance and technical leadership & direction for the creation of a proposal for integration of a content management-based digital asset management infrastructure with an existing website that contained both static and dynamic content delivery. Specific deliverables included Requirements, Analysis, and Detailed Architecture documents containing Business Requirements, Workflow Requirements, Content Deployment, Data Deployment, ATG Integration, Content Architecture, and Application Architecture.

This project involved ATG, TeamSite, Solaris, DB/2

8/2001 – 9/2001

- ***Fortis, Brussels, BE, Systems Architect***

Provided architectural guidance and technical leadership & direction for the implementation and integration of a content management infrastructure with an existing website that contained both static and dynamic content delivery. Specific deliverables included Templating, Workflow, Content Deployment, Data Deployment, ATG Integration, Content Architecture, and Application Architecture.

This project involved ATG, TeamSite, Solaris, Oracle

5/2001 – 8/2001

- ***Phillips, Eindhoven, NE, Systems Architect***

Provided architectural guidance and technical leadership & direction for the implementation and integration of a content management infrastructure for both Phillip's intranet and internet websites. Specific deliverables included Templating, Workflow, Content Deployment, Data Deployment, Content Architecture, Application Architecture, Testing, Production Rollout, and Customized Training.

This project involved IIS, TeamSite, SQL Server, Windows

4/2001 – 6/2001

- ***Dresdner Bank, Frankfurt, DE, Systems Architect***

Provided architectural guidance and technical leadership & direction for the implementation and integration of a content management infrastructure with an existing website that contained both static and dynamic content delivery. Specific deliverables included Templating, Workflow, Content Deployment, Data Deployment, ATG Integration, Content Architecture, Application Architecture, Testing, Production Rollout, and Customized Training.

This project involved ATG, TeamSite, Solaris, Oracle

8/2000 – 5/2001

- ***Ericsson, Stockholm, SE, Systems Architect***

Provided architectural and implementation leadership and guidance for the implementation of a content management system for both the global ericsson.com as well as their generic country-site. Intrinsicly involved in the planning and worldwide rollout to the country sites. Specific deliverables included Templating, Deployment, Workflow, WebSphere Integration, Website structure, and Web application server integration.

This project involved WebSphere, Apache, TeamSite, Solaris, Unix Systems Services (for the ES 9000)

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Experience, cont.

(Continued)

7/1999 – 7/2000

Interflow Systems Consulting, Inc., Acworth, GA

- ***Interactive Collector (icollector), London, UK, Systems Architect***

Provide technical leadership and direction for the company's IT and e-commerce strategies. Reporting to the executive management team (CEO and COO), performed architectural analysis of the existing web-site and network architecture, making recommendations for changes in the strategic direction of the company's IT infrastructure and business processes, along with aiding in the acquisition of hardware and software. Responsibilities included overseeing legacy site maintenance and stability as well as architecting and overseeing the development and deployment of the icollector's next generation web-site. To this end, corporate processes and standards are being implemented to aid in the quality and scalability of both content and feature development for the site.

This project involved WebSphere, Apache, TeamSite, WebLogic, Solaris, Windows, Oracle, SQL Server

6/1999 – 9/1999

- ***GreenTree Financial, Atlanta, GA, Systems Analyst***

Worked with the group VP to recommend a new application architecture that would provide the company's customers with secure internet-based access to their individual customer account information. The new architecture gave the company the capability to handle two orders of magnitude more information per customer.

4/1999 – 6/1999

- ***ABB, Hartford, CT, Systems Analyst***

Worked with VP to perform the analysis, architecture, design, and implementation of a corporate intranet to provide custom home pages based on a user's profile and user-group memberships. The project included retiring legacy databases and the migration of user data to new databases. A key feature of the system was the ability to provide intranet-based ad-hoc reporting to the users for statuses, news, information, and navigation, all customized to the user's role and access level within their group(s).

3/1999 – present

- ***GTE (Verizon), Dallas, TX, Systems Analyst***

Provide assistance to a GTE VP in the development of an integrated internet and intranet for the CLEC Division. Ultimately, this included architecture, design and implementation of a corporate extranet for information sharing with GTE CLEC customers; including recommendations and acquisition of hardware, software and network infrastructure. This solution provides secure, custom home pages for users of GTE's services. The system architecture had to incorporate the merger of legacy web-databases with new databases and sites with emphasis on secure access to the data and ability to provide an e-commerce solution. Key features included customized ad-hoc reporting as well as dynamic content delivery, navigation, and feature access to user's based upon their profile, group, role and access level.

Note: This is a project is still active, in a maintenance mode.

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Experience, cont.

(Continued)

9/1998 – 5/1999

Interflow Systems Consulting, Inc., Acworth, GA

- ***McKessonHBOC, Atlanta, GA, Systems Analyst***

Worked with CIO and Director of Internal Systems Development to architect, design and implement a corporate intranet that integrated the existing legacy systems using data abstraction. This project had a budget of \$2 Million for hardware, software and development. Part of the project's scope was to roll-out Exchange/Outlook to the company's 9,500 employees. Management roles included hardware and software acquisition as well as project staffing and project management. Architectural roles included business requirements gathering, architectural analysis, and detailed design. Also helped develop and implement Y2K testing and migration strategy for legacy systems. The general architecture used Microsoft Exchange as a core knowledge management engine for the corporate intranet, providing both workflow processing and a consistent object architecture to meet the corporation's strategic IT goals.

3/1998 – 10/1998

- ***IBM ERP, Atlanta, GA and IBM S, Raleigh, NC, Systems Analyst;***

Architecture consultant for conversion of existing Notes-based ERP Planning Application to Web-based application. Created prototype for trade-show and initial version of the application. Created architectural documents and developed proof-of-concept prototypes.

Developed mechanism to provide web access to a Knowledge Management engine used for product maintenance. This allowed product support to be faster and to be performed by less technical personnel.

9/1996 – 3/1998

- ***Gerald Metals, Inc., Stamford, CT, Systems Architect***

As the architect, designer and project lead for building an enterprise wide workflow system to support all aspects of company business, worked closely with the company's CIO and COO to determine business requirements and provide technical guidance. In addition to hardware and software acquisition, this included architectural design (of both software and WAN), process definition, coding standards, requirements gathering, test cases, etc. The system was designed to support the company's 25 offices world-wide. Gerald Metals performs over \$10 billion in revenue a year. The project had a budget of \$3 million for hardware, software and development.

1996 – 1997

Netwise Distribution, Inc.; Tampa, FL

Architected, designed and oversaw development of object-oriented, clean-room implementations of the Java virtual machine and the Java-OS which were optimized for embedded and real-time systems. Customers included QNX, Patriot Systems, Citrix, and AT&T.

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Experience, cont.

1993 – 1996

The Technical Resource Connection; Tampa, FL

Worked with the CTO of TRC to create corporate project standards and technical white papers on distributed object computing as well as train personnel. During this period, TRC grew from 5 to 125 technical employees. Primary role was to architect and develop CORBA-based distributed systems solutions using C++ and Java for key clients including:

- ***Sprint; Dallas, TX and Kansas City, KS***
- ***USAA; San Antonio, TX***
- ***JMFE; Jacksonville, FL***
- ***AT&T UCS; Jacksonville, FL***
- ***Swiss Bank; Chicago, IL***
- ***CIBC; Toronto, Canada***
- ***AC Nielsen; Dunedin, FL***
- ***Citicorp; Tampa, FL***

1992 – 1993

Software Engineering and Consulting, Inc.; Coral Springs, FL; Senior Consultant

Worked as a Senior Developer and Architect on client projects. General Responsibilities were in developing custom distributed applications in DOS and OS/2 using C and C++.

- ***IBM; Boca Raton, FL***
- ***Fairview Technology; Deerfield Beach, FL***

1991 – 1992

GTE; Tampa, FL; Systems Analyst

Worked as a Systems Analyst on various projects, including a distributed E-911 system on OS/2, a cellular Fraud Detection system on Tandem, and a cellular billing clearinghouse system on Solaris. All systems were built in C.

1987 – 1991

IBM; Boca Raton, FL; Programmer

Designed and developed automated test tool for OS/2 DLLs in C. Helped develop device-drivers for printers and video-cards in C and Assembler, developed AI software to detect defects in print-bands using real-time video analysis in C.

1985 – 1986

Motorola; Plantation, FL; Programmer

Developed Fortran programs to create 3-D models of sensor data acquired about casings onto Tektronix terminals.

Education

- Bachelor of Science with High Honors, Computer Information Engineering Sciences, University of Florida